

If you have questions about your case, it is your right to ask your lawyer.

The VLSB+C is here to help.

Victorian Legal Services
BOARD + COMMISSIONER



What is the VLSB+C?


The Victorian Legal Services Board and Commissioner (VLSB+C) is a group authorised by the state of Victoria to help you if you have a problem with your lawyer.

It is your lawyer's responsibility to:

- + Keep your information confidential (private).
 - + **Ask your lawyer:** How will you make sure my information stays confidential (private)?
- + Make sure your legal needs come first, not theirs or other people's.
 - + **Ask your lawyer:** How will you act in my best interests?
- + Have no conflict of interest.
 - + **Ask your lawyer:** Have you or any other lawyer that works with you ever helped someone that is connected to my case?

Find information in your preferred language

To find information in your preferred language:

1. Visit the VLSB+C website:
yourrighttoask.vic.gov.au
2. Click on the 'Translate' button, then select the  icon and choose your preferred language.

If you want more information in your preferred language, please dial TIS National on 131 450 and speak to one of their friendly team members. They can connect you with an interpreter to speak to the VLSB+C.

You can find more information on how to ask your lawyer the right questions at:

yourrighttoask.vic.gov.au